



October 26, 2011

VIA ELECTRONIC FILING

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street SW
Washington D.C. 20554

RE: **EX PARTE - Conference Call**
Structure and Practices of the Video Relay Service Program
CG Docket No. 10-51

Dear Secretary Dortch:

On October 13, 2011, Wesley N. Waite, Sr, CEO BIS Relay, David Birnbaum, President BISRelay, Ashur Kalb, Executive Vice President General Counsel BISRelay and Katrina Thibodeaux, Vice President, BISRelay spoke by telephone with Diane Mason and Tracey Randolph of the FCC Consumer & Governmental Affairs Bureau. The purpose of the call was to discuss the Citation that was issued on September 29, 2011 and other general items.

Respectfully submitted

A handwritten signature in black ink, appearing to read "W. Waite, Sr.", with a stylized flourish at the end.

Wesley N. Waite, Sr.

CEO
BISRelay